

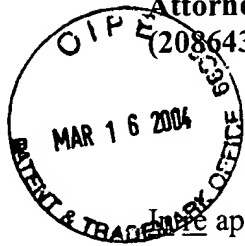
Express Mail No.: EV 371627065 US

Date of Deposit: March 18, 2004

Attorney Docket No.: PRNT-001/00US
(208643-2002)

PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Is an application of:

ZAWADZKI et al.

Serial No. 09/436,146

Filed: November 9, 1999

For: CENTRALIZED SYSTEM AND METHOD FOR
MANAGING ENTERPRISE OPERATIONS

) Examiner: Mohammad Ali

) Art Unit: 2177

) Confirmation No.: 6202

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Technology Center 2100

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

**RESPONSE TO OFFICIAL ACTION
AND AMENDMENT**

Sir:

In response to the Office Action of November 18, 2003, Applicant requests reconsideration of the above-identified application in view of the following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks begin on page 11 of this paper.